

Part C State Annual Performance Report (APR) for FFY 2009**Overview of the Annual Performance Report Development:**

See Overview description in Indicator 1.

Monitoring Priority: Effective General Supervision Part C / General Supervision

Indicator 11: Percent of fully adjudicated due process hearing requests that were fully adjudicated within the applicable timeline.

(20 U.S.C. 1416(a)(3)(B) and 1442)

Measurement: Percent = [(3.2(a) + 3.2(b)) divided by 3.2] times 100.

FFY	Measurable and Rigorous Target
2008	100%

Actual Target Data for FFY 2009: N/A

SECTION C: Due Process Complaints	
(3) Total number of due process complaints filed (for all States)	1
(3.2) Hearings (fully adjudicated) (for all States) -	0
(1) Decisions within timeline - <u>Part C</u> Procedures	n/a
(3.3) Hearing pending (for all States)	0
(3.4) Due process complaint withdrawn or dismissed (including resolved without a hearing) (for all States)	1

Discussion of Improvement Activities Completed and Explanation of Progress or Slippage that occurred for 2009:

The State had one due process hearing request submitted related to timely provision of services. The request for due process was withdrawn as the service was provided, although late; the parent no longer felt it necessary to go to a hearing.

Even though the request for the due process hearing was withdrawn by the parent, the State did conduct a desk review of the complaint and found the EIP did not provide the service in a timely manner. The State did not issue a finding of noncompliance as the EIP has an outstanding finding of noncompliance from FFY 2004 and is currently working under a focused monitoring CAP.

Improvement Activities	Timelines	Status
Continued implementation of the AzEIP Standards of Practice to support understanding of how and when to provide families with their procedural safeguards.	December 2005 with annual trainings	On-going through AzEIP Policies and Professionalism training, a required content area in the AzEIP Standards of Practice. The AzEIP TAMS provided ten AzEIP Policies and Professionalism Trainings throughout the State in FFY 2009.
Conduct semi-annual reviews of the complaint logs to assist in identifying and resolving systemic issues.	December 2005 and every six months through 2010	Semi annual reviews were conducted.
Revise the AzEIP Procedural Safeguards Handbook, distribute and provide training and technical assistance to support implementation.	August 2010	A workgroup with representatives from each of the AzEIP service providing agencies, the ICC (parent representatives), Arizona Parent Training and Information Center, Autism Coalition, and the AzEIP Family TAMS was established to assist DES/AzEIP in revising the handbook. The handbook revision is complete and is expected to be translated and available by March 2011.
To: Incorporated herein are the improvement activities from: (i) Indicator 1 regarding expansion of the team-based model and functional, participation-based practices; (ii) Indicator 1 regarding recruitment and retention; (iii) Indicator 2 regarding the AzEIP Standards of Practice; (iv) Indicator 9 regarding revising and implementing General Supervision policies, procedures, tools and forms, root cause analysis, and enforcement and sanctions, (v) Indicator 11 regarding revision of the AzEIP Procedural Safeguards Handbook, and; (vi) Indicator 14 regarding data management, editing and validation, and analysis.	July 2010	DES/AzEIP staff, TAMS, AzEIP Participating State Agency partners

Improvement Activities	Timelines	Status

Revisions, with justifications to Proposed Targets/Improvement Activities/Timelines /Resources for FFY 2010

Improvement Activities	Timelines	Resources
Continued implementation of the AzEIP Standards of Practice to support understanding of how and when to provide families with their procedural safeguards.	Revise timeline: December 2005 with annual trainings To: July 2011-2012 Justification: Align with extension of SPP	CSPD Coordinator, ASDTP staff
Conduct semi-annual reviews of the complaint logs to assist in identifying and resolving systemic issues.	Revise timeline: December 2005 and every six months through 2010 To: July 2011-2012 Justification: Align with extension of SPP	DES/AzEIP staff
New Improvement Activities	Timelines	Resources
Propose: Provide targeted and general technical assistance through regional meetings, on-site and phone meetings with TAMS and/or DES/AzEIP staff, written guidance/clarification and other strategies. Technical assistance will address: <ul style="list-style-type: none"> Family Rights Justification: To reflect the State's prioritization of T/TA on the revised handbook is provided.	June 2011, 2012	DES/AzEIP staff, TAMS